

SINOWER

COOKING EQUIPMENT – ONE (1) YEAR LIMITED WARRANTY

SINOWER cooking equipment, including fryers, griddles, ranges, and other cooking appliances, is designed for professional commercial use and complies with applicable NSF sanitation and ETL safety standards.

Warranty Period

SINOWER warrants its cooking equipment to be free from defects in materials and workmanship under normal commercial use for a period of **One (1) Year Parts & Labor** from the date of purchase.

Claims Process

Warranty issues should be reported within **48 hours of discovery**. Claims must be submitted to SINOWER via email.

Required Information for Warranty Claims

- Model Number
- Serial Number
- Proof of Purchase
- Installation proof by a licensed technician (if applicable)
- Failure photos and description

Submit all warranty claims to: **support@sinowerus.com**

Exclusions

This warranty does not cover consumable components such as thermocouples or igniters, damage caused by lack of cleaning or maintenance (including carbon buildup), misuse, improper installation, or use in non-commercial environments.

Warranty Coverage

SINOWER's responsibility under this warranty is limited to the repair or replacement of defective parts or assemblies. Labor coverage includes standard straight-time labor charges and reasonable travel time as determined by SINOWER.

Warranty Limitations & Disclaimer

This warranty is **non-transferable** and applies only to the **original purchaser or original end user**. SINOWER shall not be responsible for incidental or consequential damages including loss of product, loss of revenue, or operational downtime. There are no warranties that extend beyond the description contained herein.